Browser Cache

What is a Browser's Cache

A browser's web cache is a mechanism for the temporary storage (caching) of web documents, such as HTML pages and images. Clearing the browsers cache allows it to display the most up to date view of the web page.

Clearing the Browser's Cache

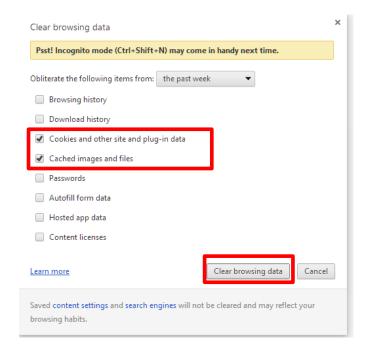
Please follow the directions below for clearing your browser's cache.

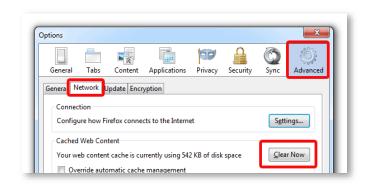
Google Chrome (Windows/Mac)

- 1. Click the Chrome menu on the right side of browser toolbar.
- 2. Select More Tools.
- 3. Select Clear browsing data.
- 4. In the dialog that appears, select the checkboxes for Cookie and Cached Images and Files the types of information that you want to remove.
- 5. Use the menu at the top to select the amount of data that you want to delete.
 - Select the past week to delete recent items.
 - 2. Select **beginning of time** to delete everything.
- 6. Click Clear browsing data.

Mozilla Firefox (Windows)

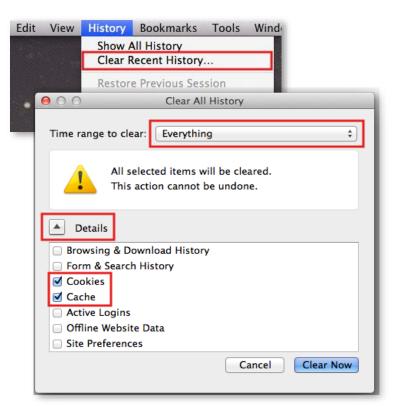
- Click the menu button from the right side of the browser toolbar and choose Options
- 2. Select the **Advanced** panel.
- 3. Click on the Network tab.
- 4. In the Cached Web Content section,
- 5. Click Clear Now.





Mozilla Firefox (Mac)

- 1. In the menu bar, click on History, then Clear Recent History
- 2. In the window that appears, click on the dropdown menu to the right of Time range to clear and select **Everything**. If necessary, expand the **Details**section and check both Cookies and Cache.
- 3. Click Clear Now. The progress wheel may spin for a few minutes, depending on how much data needed to be deleted. Once it has stopped, the process is complete.



Internet Explorer 9, 10 and 11 (Windows)

This document explains how to clear the cache and cookies in Internet Explorer 9, 10 and 11.

- 1. Select Tools (via the Gear Icon) > Safety > Delete browsing history
- 2. Make sure to uncheck Preserve Favorites website data and check both Temporary Internet Files and Cookies.
- 3. Click Delete.
- 4. A confirmation will display at the bottom of the window once it has successfully cleared your cache and cookies.

